

## VoIP Service Terms

In this document wor(l)d is introducing the VoIP Services Terms on a trial basis and reserves the right to amend or withdraw it at any time at its sole discretion and for any reason without prior notice.

The VoIP Services Terms does not require the customer to enter into a contract, but the customer must accept and agree with these terms and conditions.

wor(l)d reserves the right, at any time and at its sole discretion, to modify, delete, amend or suspend the terms and conditions of the VoIP Service Terms without prior notice.

wor(l)d can modify its contents and its requirements at any time, at its sole discretion and without prior notice.

The VoIP Services Terms is subject to the Terms of Fair Use policy for the VoIP Services Terms and VoIP Service Plan Unlimited (see below), and all calls are subject to a maximum call length of 60 minutes. The amount of calls made not to exceed a reasonable amount per day and the number of different numbers called cannot exceed twenty (20).

This document regulates the general characteristics of the VoIP Services rates as described below. These terms should be read together with wor(l)d's Terms of Service, Policies and Procedures which also applies to this program.

The VoIP Services is intended for individual consumer use and is not to be shared by any other users.

The VoIP Services may be active on the Space Voip app that the customer must configure on a single account on the application for a PC, Win/Mac, Smartphone, ATA device, tablet or Space Computer.

The account must not have gateway functions and cannot be used as a proxy of termination to the destinations listed in the program.

The list of countries included in the VoIP Services will may be availabled at the Official Site and is subject to the VoIP Services Use policy. The customer agrees that these countries may change without prior notice.

In the VoIP Services and in the use of VoIp Services Plan Unlimited, it's absolutely forbidden to use, install and add applications, robot or any other kind of automated systems or mechanisms that, directly or indirectly, generate abnormal or contrary behaviors to good and correct use of the program.

At the same time, the behaviors that follow up the contrary goals and do not conform to the appropriate and personal use of program are prohibited.

In this sense, the customer undertakes to indemnify wor(l)d by the damages caused for incorrect program usage and recognizes that wor(l)d will not return any amount to him.

## VoIP Services Plan Unlimited

About the VoIP Services Plan Unlimited, these Plan are a rate plan for calling at affordable rates through your Space VoIP in your Space System. Call for free to 100 countries on both fixed and mobile phones for 30 days. VoIP Service Plan Unlimited can be renewed every 30 days from the activation date.

The VoIP Service Plan Unlimited will be available from the moment of its activation, regardless of the where the product can be contained, reserving wor(l)d from its complete discretion of possible variations.

In order to participate in the VoIP Service Plan Unlimited and take advantage of the tariff plan approved by wor(l)d, the customer must pay a fee upon each expiration date.

In this sense, the customer agrees that the amount and the terms may be modified at any time at wor(l)d's sole discretion and without prior notice.

In case of recognized automatic renewal, at their own discretion, users could choose this option. In order to proceed with the renewal, they need to have enough available funds in their account.

You will be able to use Space Voip for free on Community SpaceVoIp (<http://www.worldspacesystem.com/>) and enjoying our very good rates.

Please note that the detailed prices within the VoIP Service Plan Unlimited may change, and wor(l)d reserves the right to amend individual prices in this tariff without prior notice. The customer must regularly visit the rates page on the website to check current prices.

When requirements to access to the VoIP Service Plan Unlimited have been respected, the customer has the right to reactivate the program at any time; the customer will not claim possible rights, services, products or bonuses that have been generated during the VoIP Service Plan Unlimited suspension period.

wor(l)d reserves the right, at its sole discretion and for any reason, to decline the renewal or to suspend the program. Only in this case wor(l)d will decide if the customer has the right to be refunded the amount expended and that it has not yet been taken advantage of by the customer.

In this sense, the customer expressly accepts the limits set by wor(l)d in the VoIP Service Plan Unlimited, and the customer accepts any amendment or change in these conditions and recognizes that no claim will be advanced against wor(l)d.

## **Fair Use policy for VoIP Services and for VoiP Service Plan Unlimited**

The wor(l)d 's VoIP Services must be used for private, personal and non-commercial purposes.

The VoIP Service Plan Unlimited is a consumer plan to be used from Space VoIP app for private, personal and non-commercial purposes.

wor(l)d defines fair consumer usage as a reasonable mix of mobile and landline calls; the majority of calls being made outside of normal office hours; call length not to exceed 60 minutes, the amount of calls made not to exceed a reasonable amount per day and the number of different numbers called cannot exceed twenty (20).

If for any reason wor(l)d reasonably suspects that the customer is not acting in accordance with this policy, wor(l)d reserves the right to impose further charges or transfer the customer to a tariff which does not include unlimited and free calls or disconnect the customer's account.

The VoIP Service Plan Unlimited is a rate plan for calling with affordable rates through your Space VoIP app.

The VoIP Service Plan Unlimited is a rate plan for making free calls to 100 countries on both fixed and mobile phones for 30 days. VoIP Service Plan Unlimited can be renewed every 30 days from activation date.

The VoIP Service Plan Unlimited will be available at the moment of its activation, regardless of where the product can be contained, reserving wor(l)d from its complete discretion of possible variations.

With this calling plan, the customer may, within limits set by wor(l)d, call, use the video call feature, chat, or send a free SMS.

If a call's origin or destination is not one of the countries within the program, call charges will be applied at the country rate in which the Space VoIP was activated.