

## SHIPPING AND TRACKING

At wor(l)d, we strive to achieve fast, safe and reliable shipping of products to customer.

To achieve this, we do inspections, ensure quality packaging, partnered with most of the top courier and logistics partners and communicate shipping status to customer at each stage of shipment.

Our logistic partners are DHL, FedEx, Gati, Blue Dart and Delhivery, SpeedPost.

Once customer buys products online, he wants to know the status of its order from time to time. To address this issue, we provide updated status of shipment at its each stage from order is placed to processes to ready to ship to dispatch to deliver.

In case of any queries, you can contact us at our customer care by submitting a ticket.

You can also track your orders through worldgn.com.

### **Delivery and Shipping Schedule**

All electronics products are delivered instantly via registered e-mail and available for consultation in the private area of the user.

Smartphone, Network equipments and all physical products are delivered within 14 days from the payment date or differently specified during the purchase process in case of delay or no stock availability.